

**TERMS AND CONDITIONS:** ‘The way you’ve always worked. Only better.’  
Promotion terms and conditions.

## **1. Description & Registration**

- 1.1 This campaign showcases the benefits of the Lenovo ThinkPad combined with Microsoft Windows 10 Pro, in a “The way you’ve always worked. Only better” promotion.
- 1.2 The Promotion is open to new Lenovo SMB customers (businesses up to 500 employees) (“Participants”).
- 1.3 This Promotion is available in the United Kingdom only.
- 1.4 Visitors to a website [<http://www.lenovo2020.co.uk>] will be able to complete a form to request the Gift. Gifts are available on a first come first served basis with only 25 Gifts available. There is no guaranteed availability.
- 1.5 Employees, officers, and directors of Lenovo, its parent and affiliate companies as well as the immediate family (spouse, parents, siblings and children) and household members of each such employee, officer and director; employees of predominantly (50% or more) state-owned entities or governmental bodies, or any employees thereof and Lenovo authorised distributors / resellers or their employees may not participate in the ‘The way you’ve always worked. Only better.’ Promotion.

## **2. How to claim your gift**

- 2.1 To claim the Gift, a Lenovo Laser Wireless mouse to the value of approx. £20, participants should enter their details in the ‘Trade up now’ form section on <http://www.lenovo2020.co.uk>. The form enables the participant to request a call or meeting with their local Lenovo partner. If they do not wish to have a call or meeting, they can still request the Gift by writing to Lenovo Claims, c/o Twogether, Globe House, Marlow SL7 1EY United Kingdom.
- 2.2 The Gift is available to the first 25 people to complete the form on the website. Form submissions and written requests will be entered into a database with a time stamp of receipt to ascertain date and time of entry.
- 2.3 Contact details including postal address must be supplied on the website form or written if claiming by post.
- 2.4 Gift stock levels will be managed in real time on the website and when all 25 available Gifts have been claimed, the option to request one will be removed from the website.
- 2.5 These Gifts will be fulfilled and sent out within sixty (60) working days. The delivery times may vary depending on the local postal service.
- 2.6 Lenovo will use reasonable endeavors to provide Gifts as described in these terms and conditions but at its discretion may substitute prizes or gifts to others of a similar value.
- 2.7 Receipt of the Gift is contingent upon participant’s compliance with these Terms & Conditions.
- 2.8 The Gifts are non-refundable and non-exchangeable (for money or otherwise), non-transferable, and may expressly not be sold. There is no cash alternative.

## **3. Management of the Contest**

3.1 Lenovo is the owner of the database where Eligible Participant details will be registered and stored for this Contest. Only Lenovo and its management agency [Twogether Creative Ltd, Station Road, Marlow, England) appointed to manage this Contest will contact the Participants and individuals concerned about this Contest.

#### **4. Additional Information**

- 4.1 You accept the terms and conditions of this Promotion as stated here by participating in the “The way you’ve always worked. Only better” Promotion
- 4.2 The Promotion is subject to English law and the courts of England and Wales shall have exclusive jurisdiction over any disputes in relation to it.
- 4.3 The promoter is Lenovo.
- 4.4 Lenovo may modify or withdraw this Promotion at any time. All participants who have entered the Promotion will be notified by email of changes to these terms and conditions of the Contest occur.
- 4.5 This Promotion and/or the terms and conditions herein are void where prohibited, restricted or taxed.
- 4.6 The decision of Lenovo in relation to any aspect of this Promotion is final and binding and no discussion will be entered into regarding any aspect of it.
- 4.7 Any liability to tax is entirely the responsibility of the winning individual.

#### **GENERAL CONDITIONS**

In the event that the operation, security, or administration of the Promotion is impaired in any way for any reason, including, but not limited to fraud, virus, or other technical problem, the Promoter may, in their sole discretion, either: (a) suspend the Promotion to address the impairment and then resume the Promotion in a manner that best conforms to the spirit of these Terms and Condition; or (b) award the prizes according to the criteria set forth above with reference to achievement against targets up to the time of the impairment. The Promoter reserves the right in their sole discretion to disqualify any individual it finds to be tampering with the entry process or the operation of the Promotion or to be acting in violation of these Terms and Conditions or in an unsportsmanlike or disruptive manner. Any attempt by any person or entity to undermine the legitimate operation of the Promotion may be a violation of criminal and civil law, and, should such an attempt be made, the Promoter reserve the right to seek damages from any such person to the fullest extent permitted by law. The Promoter’s failure to enforce any term of these Terms and Conditions shall not constitute a waiver of that provision.

#### **RELEASE AND LIMITATIONS OF LIABILITY**

By participating in the Promotion, Participants and Winners agree to release and hold harmless the Promoter, their related companies, and their respective officers, directors, employees, and agents (the “Released Parties”) from and against any

claim or cause of action arising out of participation in the Promotion or receipt or use of any prize, including, but not limited to:

- (a) unauthorised human intervention in the Promotion;
  - (b) technical errors related to computers, servers, providers, or telephone or network lines;
  - (c) printing errors;
  - (d) lost, late, postage-due, misdirected, or undeliverable mail;
  - (e) errors in the administration of the Promotion or the processing of entries; or
  - (f) injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Participant or Winner's participation in the Promotion or receipt of any prize
- Participant further agrees that in any cause of action, the Released Parties' liability will be limited to the cost of entering and participating in the Promotion, and in no event shall the Released Parties be liable for attorney's fees. Participant waives the right to claim any damages whatsoever, including, but not limited to, punitive, consequential, direct, or indirect damages.

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